

Penny Gromatzky, President LIBRA-TECH Corporation 1115 Thornridge Argyle, TX 76226

Dear Ms. Gromatzky:

I would like to take this opportunity to express my appreciation for the services that you and your employees have rendered on several library projects for the Dallas Public Library. With approval of a \$55.5 Million Bond Program in 2003 and the approval of another \$47.9 Million Bond Program in 2006, the Dallas Public Library has embarked on an aggressive program of renovation, and the design and building of several new branch libraries, and the replacement of other branch libraries with new facilities throughout the City of Dallas.

In many of these projects, LIBRA-TECH has been awarded the contract for planning and implementing the installation of the shelving for new facilities, the relocation and moving of current shelving in renovation projects, and for providing all types of library furniture as selected by the Architects who have designed each project.

I especially appreciate that your staff has approached each project with enthusiasm, professionalism, and creativity. In light of delays in the arrival of products beyond your control, you have steeped in with alternative ideas and products to make our openings run as smoothly as possible.

Not only have you and Ms. Siddle offered kind and helpful services as the leaders of LIBRA-TECH, but I would also like to mention the detailed and helpful services of Ms. Kim Tourangeau and Mr. Greg Levesque in handling the very complicated project of materials and shelving relocation in both our Central Library renovations and in the building of our new branch libraries. They have certainly made my job easier as I knew I could rely on them to follow through and complete each project in a friendly and professional manner. I would also like to express my appreciation for your staff in the field that physically install the shelving at each location. They are very efficient and thorough in their work.

I look forward to working with you and your staff on many future projects.

David Darnell

Capital Projects Manager

Dallas Public Library